Bischoff & Bischoff

Instruction manual







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Rollator RL-smart (walking aid)

Dear customer,

by purchasing this B+B wheeled walker you have a first-class German product that has been proven and tested thousands of times in professional use.

This instruction manual shall make you more familiar with the operation and handling, and thus enable safer use of your B+B wheeled walker.

We hope you enjoy our product and the mobility it gives you!

1. Declaration of Conformity

B+B, as manufacturer of the product, declares that the rollator fully meets the requirements of the guideline 93/42/EEC.

2. Indications / Contra-indications

The rollator supports users with limited mobility to move, e.g. for domestic use, when shopping or walking outdoors.

The seat area allows a place to rest during longer distances.

The rollator must be used on level and solid ground only.

The product must not be used as a climbing aid or means of transport for heavy loads.





3. Safety instructions

- Max. capacity Rollator RL-smart 136 kg
- Please note there is a danger of trapping fingers and/or clothing when folding and unfolding. Do not catch any clothing or body parts between the moving parts.
- Please note the minimum insertion depth of the handles bars!
- Each brake only affects one running wheel!
- The bag can be loaded with max. 5 kg.
- When cleaning, do not use any aggressive or corrosive cleaning agents!
- Check the rollator for correct assembly before every use. The brake operation should be checked.
- Brakes should be checked every 6 months by a specialist!
- The surfaces of the rollator can heat up when in direct expo sure with the sun. This may result in injury.

4. Unfolding

Position the B+B Rollator in front of you in the direction of travel.

- · Apply the parking brakes.
- To unfold the rollator, push the frame of the sit downwards (Fig. 2). Make sure that the frame is laid out correctly and that it clicks into place.



- · Apply the parking brakes.
- · Hold the rollator firmly with one hand on the handle. With the other hand, pull the strap on the seat upwards (Fig. 3).
- · You need to push past the resistance of the locking mecha-



- The B+B Rollator is unfolded. Apply the parking brakes.
- · Position yourself with your back towards the direction of travel in front of the B+B Rollator.
- The functional bag can be attached with straps onto the frame of the seat (Fig. 4).
- · Finally, the bag needs to be attached underneath by the two Velcro fasteners onto the frame (Fig. 4).

7. Adjusting the handles

- The B+B Rollator is unfolded.
- · Apply the parking brakes.
- Loosen the nut (Fig. 5) and remove the fixation screw.
- Stand behind the B+B Rollator and allow your arms to hang loosely down













Fig. 5









- Now insert the handles so they are at the height of your wrists.
- Secure the screw and tighten the nut.
- Repeat the process for the other side. Make sure that both handles are at the same height.

8. Brake application and adjustment

Service brake

The service brake is operated by both hand brake levers on the handles by pulling upwards (Fig. 6). Service and parking brakes affect the running wheels.

Parking brake

- To lock, push both brake levers downwards (Fig. 7).
- To release, pull both brake levers back to the central position.

Brake adjustment

The brakes can be adjusted directly at the brake lever. The brakes are correctly adjusted when the brake pins do not touch the running wheel when the brakes are not pressed and the parking brake is still comfortable to operate.

- To adjust the brake to make it harder, unscrew the knurled-screw (Fig. 8) on the braking mechanism and lock it with the other nut.
- With the adjusting of the Bowden cable (M6), loosen the locknut first.
- Next the threaded sleeve is adjusted until the correct adjustment is found. To prevent the setting from changing, the threaded sleeve (M6) must be locked with the nut (M6).
- To adjust the brake to make it softer, follow the above procedure in reverse.

9. Wheels and tyres

Your rollator is fitted with puncture resistant PU wheels with sizes 190 x 43 mm at the front and 170 x 43 mm at the back.

10. Technical data

Type: Rollator RL-smart

Colour: 4026 platin

4027 metallic blue

Height: 79 - 92 cm

 Length:
 74 cm

 Width:
 63 cm

 Width:
 49 cm

(between the handles)

Width of the handles: 3 cm

Seat height 54 cm

Seat width 45 cm

Folded 24 cm

Turning circle 86,5 cm

Weight 6.72 kg

Max. capacity 136 kg

- · Complete with walking stick holder and bag.
- · Anatomically shaped handles.
- Integrated service and parking brakes.
- Stable aluminium construction, corrosion-proof coating.
- Safe turning handles, adjustable to 83 96 cm.



11. Storage/shipping

In the event that the rollator will be stored or shipped, it is advised to keep the original packaging to store in it for this purpose, so that it is on hand if necessary. Then your rollator can be optimally protected against environmental influences during storage or transport.

12. Re-use

The rollator is suitable for re-use. For re-use, the rollator should firstly be thoroughly cleaned and disinfected in accordance with the enclosed care and cleaning instructions. Finally, the product should be professionally checked for general condition, wear and tear and damage and if necessary, repaired by an authorised specialist.

13. Repairs

Repairs and maintenance measures are only permitted to be carried out by authorised partners (medical houses or specialist suppliers). For a partner near you, please call our customer service team:

Tel.: +49(0)700 / 6000 7070.

14. Disposal

A worn out Rollator has a valuable source of material, which can be recycled into the industrial cycle. Therefore, do not throw your Rollator away with household waste, but allow it to be professionally disposed of by a state approved disposal department. Your local rubbish collection will have information regarding this. The environment will thank you.

15. Attachments

Product life

The expected product life of the rollator amounts up to 5 years if used as intended and in compliance with the safety, care and maintenance instructions. Over this period and beyond, the rollator can be used if the product is in a safe condition.

Care, cleaning and maintenance instructions for the Bischoff & Bischoff instruction manual

As of 13.01.2011

Just as with all technical products, the Rollator RL-smart should also undergo regular checking or maintenance by authorised specialists. First and foremost, these tests should guarantee the safety of the users. In addition, through regular care of the product, faultless operation should also be guaranteed after extended use. We have devised the following care tips and cleaning plan, as well as maintenance table for you. We hope to have provided you with a good overview of the most important care, cleaning and maintenance work for your Bischoff & Bischoff product



a) Care instructions

Cleaning can be carried out with warm water and with the aid of a sponge. With more stubborn dirt, a commercially available cleaning agent can be added to the water. Note: Under no circumstances should aggressive cleaning products, such as solvents / abrasives or hard brushes be used.

Plastic parts are best cleaned with a commercially available plastic cleaning agent. Please note the product information of the cleaning agent.

Cleaning plan and risk assessment of B+B medical products before treatment.

1. Product

walking aid

2. Risk classification

Uncritical medical device

Medical device, which only comes into contact with intact skin

3. Frequency of cleaning

At the latest, after every change of user

4. Nature of the process

Scrubbing and wiping disinfection method

With one of the products from the Association for Applied Hygiene (VAH). Bischoff & Bischoff GmbH recommends Kohrsolin FF from the company Bode Chemie

5. Pre-treatment of the product

Visible dirt should be removed with a cloth soaked in a disinfecting agent

6. Disinfection

- 1. Put on protective gloves before treating the product
- 2. Disinfect the areas to be treated sufficiently and whilst wet, wipe off by applying slight pressure (do not rub dry)
- 3. Allow the treated areas to air dry
- 4. Dispose of protective gloves and paper towels

7. Specific labelling

Not required

8. Sterilisation

Not required

9. Critical process steps, special requirements

Not required



Maintenance table

| When | What |
|-----------------------------|--|
| Before each use | Performance test of the braking system |
| | Press the brakes to a stop. In normal use, when the brakes |
| | are applied, the wheels must no longer rotate. |
| | Wear test of the pressure brake |
| | Move the brake lever sideways. Secure locking of all |
| | screws. |
| | Testing of the tyre tread |
| | |
| | |
| | |
| Every 4 weeks (depending on | Oil the moving parts |
| the frequency of use) | All centres of rotation of the cross bracing |
| | Braking lever bearings |
| | Checking the screws are tight |
| | |
| AEvery 6 months (depending | Tests |
| on the frequency of use) | • Cleanliness |
| | General condition |
| | Brakes |
| | |
| | |
| | |
| | |

Please note

Carrying out of the test by the user or an assistant.

In the event of faulty brakes, repairs should be carried out by an authorised specialist workshop.

Carrying out of the test by the user or an assistant. In the event of large slackness of the braking lever, the brake repair should be carried out by an authorised specialist workshop.

Visual inspection by the user. In the event of worn tyre tread or tyre damage, repairs should be carried out by an authorised specialist workshop.

Carrying out by the user or helper. Before oiling the parts, clear these of used oil. Remove excess oil.

Carrying out of the test by the user or an assistant.

Please follow the care and cleaning instructions. In the event of any possible faults, please only employ authorised specialist workshops to carry out the necessary repair work because only these are briefed on the carrying out of necessary work and as a rule, have sufficiently trained staff.

The brakes should be tested every 6 months by a specialist supplier.



16. Warranty certificate

Guarantees refer to all faults of the product that are attributed to material of manufacturing faults.

In the event of complaints, the

complete, filled in warranty certificate shall be submitted. For the rollator, we assume a warranty of 5 years. For all attachment parts, we assume a warranty of 1 year.

If you have any questions, please do not hesitate to contact the B+B customer service team on +49(0)700/6000 7070.

Warranty section

(General terms and conditions apply)

Type: B+B Rollator RL-smart

Serial number:

(To be filled out by the specialist supplier)

Specialist supplier:

Date and stamp

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